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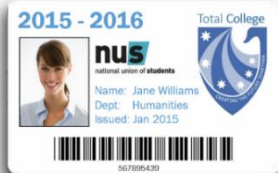
ID Card Printers



ID Card Software



Lanyards



ID & Card Bureau



ID Accessories

“Total ID have provided us with exceptional service throughout this project. From the very start Total ID worked with us to identify all the complex requirements for our ID cards at LSE and build a solution to deliver these. We now have an ID system that we can rely on and deliver the ID cards we need as one of the world’s leading universities”
Chris Andrews, Support Specialist LSE

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Customer Case Study – Total ID delivers sophisticated multi-function ID card system for LSE

Total ID has successfully completed one of its most complex ID system installation yet at the London School of Economics and Political Science (LSE), one of the foremost social science universities in the world.



The 10 station ID card system produces all LSE's multi-functional photo ID cards used for cashless payments, building and library access. Using Total ID's Imagebase software together with the latest Fargo DTC4250 plastic card printers, the multiple smart, contactless and magnetic stripe coding capability produces the sophisticated cards reliably and efficiently. It is anticipated that around 20,000 cards will be issued in the first year.

The project was one of the most complex undertaken by Total ID and ensures that the LSE ID cards provide a wide range of system and building access functions to the university's staff and students, as well as acting as their personalised visual identification.

At the initial meeting Total ID worked closely with the LSE Information Management and Technology team to define their needs and helped identify the available options, costs and timescales for the project. From this initial process Total ID moved to the second stage of the project with both parties clearly defining the LSE's technical specification to ensure requirements were clear, in particular with the specific level of networking and linkage across the ID system.

"This was one of the most complex specifications and ID systems we have worked on," said Andy Roberts, Director at Total ID. *"It took nearly 6 months to complete the system design and specification and we were delighted to provide a project solution that met LSE's working requirements."*

Total ID worked with the LSE team to install the system in readiness for the 2015/2016 intake of students. The team at Total ID are also providing a tailored support service for the LSE for the next 3 years to ensure continuous production of cards during this time. Chris Andrews, Support Specialist at LSE said *"Total ID have provided us with exceptional service throughout this project. Our previous system was not fit for purpose and from the very start Total ID worked with us to identify all the complex requirements for our ID cards at LSE and build a solution to deliver these. Throughout the process the Total ID team have worked as one to resolve any issues, and we now have an ID system that we can rely on and deliver the ID cards we need as one of the world's leading universities."*

Andy Roberts concluded, *"It is fantastic that we at Total ID have been able to meet all LSE's needs for their multi-functional student ID cards. We always focus on delivering the best possible service and value to our customers and the fact that we have delivered a highly complex and integrated ID solution for this leading university is a source of real pride for us."*

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